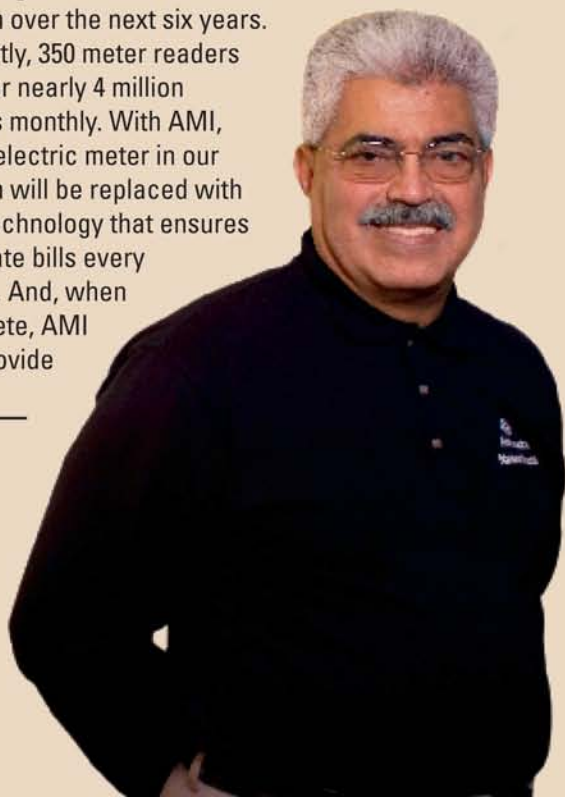


We energize the progress of society

"I must commend the Detroit Edison crew that was dispatched to my home during a power outage. They were awesome in detecting and resolving the problem in a professional and expeditious manner."
– A Redford Township customer.

Tree interference causes nearly two-thirds of the residential power outages that occur during storms. Maintaining a 10-foot clearance between branches and power lines reduces the possibility of these outages and helps promote customer safety. In 2006, Detroit Edison cleared more than 5,600 miles of power lines in a system that includes roughly 30,000 miles of distribution and subtransmission lines. This effort, along with capital reliability investments, helped diminish the number of average interruptions per customer down to a level that on average is in the best 10 percent of our industry. We plan to clear an additional 6,700 miles of line in 2007.

To deliver more accurate billing, Detroit Edison is investing nearly \$330 million in an Advanced Metering Infrastructure (AMI) system over the next six years. Currently, 350 meter readers monitor nearly 4 million meters monthly. With AMI, every electric meter in our system will be replaced with new technology that ensures accurate bills every month. And, when complete, AMI will provide



much more than remote meter reads. The system will monitor outages and restoration, and help us better manage our electric load.

We're helping our customers – commercial, industrial and residential – lower their energy costs too. Residential customers can get conservation tips and energy-saving ideas on mydteenergy.com. Our online Home Energy Saver audit tool helps customers calculate energy use and savings opportunities for their homes, and includes tips on saving energy when building.

The Energy Partnership and Services group offers a broad range of energy management and consulting services to businesses, saving our large commercial and industrial customers approximately \$370 million over the last 12 years. An energy audit for a museum, for instance, indicated that changing light bulbs and installing motion sensors in rooms used infrequently could reduce energy costs by almost 40 percent. In addition, we offer facility managers free energy efficiency seminars with useful tips on everything from boilers to buildings.

As one of the largest consulting groups to the automotive industry, Detroit Edison manages nearly \$1.8 billion in energy, steam, electricity, gas, coal and oil at manufacturing facilities throughout the U.S. Our consulting efforts helped Ford Motor Company receive the Environmental Protection Agency's Energy Star Partner of the Year award in 2006.

By clearing lines, improving reliability and educating customers, Detroit Edison is serving our commercial, industrial and residential customers better.

"The energy use survey produced by Detroit Edison was excellent and will enable our facility to realize huge energy savings. Thank you for a job well done."

*Ron Amen, facilities manager,
Arab American National Museum*



Poletop maintenance prevents outages on the electrical system. In 2006, the average duration of an outage dropped 9 percent.