

Knowledge is Power

We're giving you more
information to help you
manage your energy costs



DTE Energy®



INFORMATION AND TOOLS TO HELP YOU

You may have noticed some changes on your DTE Energy bill; we've redesigned it to be simpler, more understandable, and most importantly, have given you more information to manage your energy usage. You told us you wanted easier-to-read bills and more detail on your energy usage, and we listened. It's just one way we want to make sure we're serving your needs. Here are the main changes on the bill:

- We've simplified the Summary of Charges on the front of your bill, with details of charges available on the back of the bill.
- We've added a graph that shows your last 13 months of energy use at a glance. You no longer need to dig up your old bills to compare your energy use from month-to-month or year-to-year. So whether you dial down, add insulation, or caulk your windows, this new feature will make it easier to see the results of your energy-savings efforts. *(See feature below, which leads you to a wealth of energy-saving information.)*

With the information in your hand, now is the time to take control of your energy costs. Learning more about energy efficiency is a great way to achieve that goal, and DTE Energy has a host of ways to help you:

- DTE Energy's Your Energy Savings program provides a comprehensive array of information and incentives to make energy efficiency efforts easier and less expensive. Go to **YourEnergySavings.com** and get started today.
- While you're on our Web site, check out the new interactive house that provides energy savings tips with just a click of a mouse. Visitors can tour the house and get no-cost, low-cost and long-term energy-saving suggestions. You can also watch informative videos on energy savings.



continued on back



DTE Energy

Payment Coupon

Please indicate amount paying \$ _____

Account Number	1000 000 1000 1
Due Date:	January 26, 2010
Total Due:	\$259.65

T018**2**P01**AUTO**5-DIGIT 12345
 CHRIS CUSTOMER
 1111 MAIN ST
 ANYTOWN MI 12345 - 0111

Mail Payments To:
 DTE Energy
 P.O. Box 740786
 Cincinnati, OH 45274-0786

For address corrections, please visit www.dteenergy.com
 or call 800.477.4747.

Return upper portion with your payment 378958841

Keep lower portion for your records

Contact Information

Gas Leak or Gas Emergency 800.947.5000
 Customer Service or Power Outage 800.477.4747
 Hearing-Impaired TDD line 800.888.6886 (Mon-Fri 8am-5pm)
 Web Site dteenergy.com

Programs you are enrolled in

Senior Program

Summary of Charges

Account Number 1000 000 1000 1

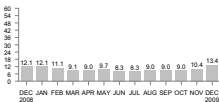
Account Balance as of Nov 30, 2009	86.11
Balance Prior to Current Charges	86.11
Total Current Charges	173.54
Account Balance as of January 4, 2010	\$259.65

Average temperatures for this billing period were 28 degrees colder than last billing period. As a result your appliances may be working harder to make you feel more comfortable.

Your Monthly Energy Usage

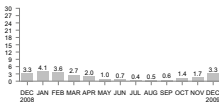
For ways to save energy and save money, go to YourEnergySavings.com

ELECTRIC



Average Usage per day	KWH Usage		
	Current Month	Last Month	Year Ago
Change	13.4	10.4	12.1
		28%	10%

GAS



Average Usage per day	CCF Usage		
	Current Month	Last Month	Year Ago
Change	3.3	1.7	3.3
		94%	0%

IMPORTANT INFORMATION

Please return all payment coupons with your check or money order, payable to DTE Energy, five business days prior to due date. Do not send cash or attach notes to the payment coupon.

Be sure to write your account number(s) on your check or money order.



DTE Energy

- Also visit MyEnergy Analyzer, an interactive tool on our Web site that helps you easily evaluate how you use energy in your home and where you can save. Complete the online audit and receive a FREE energy efficiency kit by mail; a \$25 value!
- You also can find more ways to manage your bill by visiting **dteenergy.com/options**, for payment options, such as our BudgetWise® Billing program, which takes the seasonal ups and downs out of your energy bill. BudgetWise® Billing evenly spreads out your energy bill payments so you pay the same amount each month. We calculate an average monthly amount based on your previous year's usage and you pay that amount for the next 12 months. Your account is reviewed throughout the year and adjusted if your actual usage is not in line with your budget amount. If you are a current BudgetWise® Billing customer, you'll be happy to know that we are changing the settlement month so that you'll be able to spread the settlement amount across the next 12 months. For more information, or to enroll in BWB, visit **dteenergy.com/bwb** or call 800.477.4747.



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