

A man with a beard and mustache, wearing a green long-sleeved shirt and a dark blue apron with a tan pocket, stands in a bakery. He is holding a white tablet computer. To his left are wooden shelves stocked with various breads. Behind him is a chalkboard menu with handwritten text in Spanish, including items like 'Tortitas', 'Tostadas', 'Fajitas', 'Caldos', 'Guisos', 'Carnes', 'Papas', 'Masa', 'Pizzas', 'Fondos', 'Alecías', and 'Ajates'. The scene is warmly lit, suggesting a cozy bakery environment.

DTE

Understanding your natural gas pricing

DTE Energy passes the cost of natural gas we buy through to you with no markup. That means you pay what we pay for the natural gas you use, as reflected by the **Gas Cost Recovery** charge on your bill.

Every customer, regardless of usage, pays the monthly **Customer Service** charge. This charge covers the billing, customer service and meter reading costs to support the accounts of our 1.3 million customers.

Safety and reliability

DTE Energy maintains a network of storage facilities, pipelines, mains and service lines that bring in natural gas from across the country and distribute it to your business. The **Gas Distribution Charge** supports the people and systems that get natural gas to your business.



The **IRM Surcharge** helps us replace older service lines with newer pipes to ensure ongoing safe and reliable service.

The **Reservation Charge** helps reserve space on the interstate pipeline so gas is always available for you, even in extreme temperatures.

Options for you



Natural Gas Balance is an easy, affordable way to balance the environmental impact of natural gas use. You can address up to 100% of an average household's natural gas emissions when you enroll. Learn more and join today at dteenergy.com/naturalgasbalance.

DTE provides a number of billing and payment programs to meet your business needs, including AutoPay, BudgetWise Billing, eBill Paperless Billing, and Flexible Due Date. Learn more at dteenergy.com/businessbilling.

Natural gas customers in Michigan have the option to choose who supplies their natural gas through the **Gas Customer Choice program**. If you enroll with an alternative gas supplier, you will still pay for your natural gas through your DTE bill. For more information, visit dteenergy.com/gaschoice.

Factors that impact your bill

There are many factors that drive energy use at your business. Here are the four key factors that will determine how high or low your energy bill may be.



More Energy Usage

The primary factor that impacts your monthly energy bill is usage. In the winter, both your natural gas and electricity usage rise due to cold temperatures.



Extreme Fluctuations in Temperature

Big drops in temperature make your furnace work harder to keep your business comfortable.



Behavior Changes

Colder and shorter days means your team spends more time indoors, uses more lights and adjusts the thermostat to stay comfortable.



Type of Building

The age, layout, build material, size and appliances of your business impact your energy usage.

Cold winter temperatures will increase your energy usage and your bill. Think about how these factors above could impact your monthly energy costs and plan ahead to manage your energy usage.

Helping your business save

Explore energy efficiency tips and resources that will help your business save energy and money at dteenergy.com/savenow.





Natural gas rate information

We are committed to providing safe, reliable and affordable energy. DTE is regulated by the Michigan Public Service Commission (MPSC). Our rates can only change when approved by the Commission.

DTE offers multiple rates, including non-residential general rates, multi-family dwelling service rates and a school rate. DTE also offers end-use transportation rates that do not include the supply of natural gas. DTE is available to help you determine the most appropriate rate for you, if you're eligible for service under more than one rate. To see the details of each natural gas rate approved by the MPSC, go to dteenergy.com/pricing or request a copy at mydteenergy@dteenergy.com.

In November 2025, DTE requested MPSC approval of new rates. The filing, and an explanation of proposed changes, is available at dteenergy.com/billinserts and at DTE offices.

Want more help?

Learn more about natural gas pricing at dteenergy.com/pricing.

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DTE



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