

CUSTOMER CONNECTIONS

NOVEMBER 2016

Always there, always on

It's easy to take something for granted that's always there, always on. To keep it that way we're investing billions of dollars in new natural gas and electric infrastructure, installing smart meters, replacing old gas mains, stringing new lines, connecting to clean energy sources.

It takes many hours, inspections, safety procedures, maintenance steps and new technologies to deliver the energy, power and warmth you expect when you flip a switch or adjust a knob. So if you rarely think of what goes into delivering your energy, we'll take it as a compliment that we are doing our job. To learn more, go to **dteenergy.com**. We're ready to help.



Greener energy, cleaner Detroit



DTE Energy has started construction on its Detroit solar project, which will provide more clean energy for customers and a new two acre neighborhood park for the community. The project, scheduled to be complete at the end of 2016, will turn 10 acres of blighted land into one of the largest urban solar arrays in the U.S.

To learn more, visit **empoweringmichigan.com** and search for "solar."

Choose the due date that works best for you - online!



At DTE, we're committed to delivering a variety of billing and payment options tailored to your needs. That's why we created Flexible Due Date, a program that allows you to choose the bill due date that works best for you and your financial situation.

If you have an advanced meter and you receive electric service or electric and gas service from DTE, you may be eligible. Visit **dteenergy.com/flex** for more info and to enroll online.



"How can I prepare to save on my energy bill as temperatures fall?"

There are a number of ways you can reduce energy use and lower monthly bills this fall and winter:

- Install a programmable thermostat and set it at 68 degrees or lower - the recommended setting for winter. With proper use throughout the year, you can save about \$180 annually.
- Schedule a heating system check-up. A qualified heating contractor can make sure your heating system operates efficiently.
- Seal air leaks in your home and add insulation to save up to \$200 a year in heating and cooling costs.

Go to **dteenergy.com/staywarm** to learn more.

"How can I manage my energy use and save?"

DOWNLOAD THE FREE DTE INSIGHT APP.

The app links your smartphone to the smart meter at your home. Now you can:

- Set and monitor an energy budget aligned to your montly billing cycle.
- Get notifications to see how you're trending towards savings goals and more!

Apply for the DTE Energy Bridge in the app to view energy use in real-time and see the impact of turning things off instantly.







You can lock in DTE as your Natural Gas supplier

When it comes to purchasing natural gas, you have a choice. You have the option to purchase your gas supply from DTE or an alternative gas supplier.

To prevent any unauthorized switching of gas suppliers, we offer an account Lock-In feature. Once locked, it cannot be switched to another supplier until you contact DTE to unlock it. Contact DTE Energy at 800-477-4747 or visit **dteenergy.com/gaslockin** to learn more.









