

CUSTOMER CONNECTIONS

JUNE 2018

As temps rise, how can I keep my energy bill low?

Ventilation is one of the key elements to consider during cooling season because it is the least expensive and the most energy-efficient way to cool your home.



Natural Ventilation

Use natural ventilation when possible. Open windows and turn off your cooling system if it's cool at night and in the mornings.



Spot Ventilation Spot ventilation includes

the use of exhaust fans, such as those used above kitchen ranges and in bathrooms.



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Whole-House Ventilation

These systems use one or more fans and duct systems to exhaust stale air and/ or supply fresh air to the house.

Ceiling Fans, Window Fans, and Other Circulating Fans If you raise your thermostat by only two degrees and use your ceiling fan, you can lower cooling costs by up to 14 percent.

Get more tips for creating a cooling strategy by visiting **dteenergy.com/spring**.

We offer a variety of flexible self-service options developed to make your account-management experience as seamless and convenient as possible.



Report outages and get real-time updates

Download the DTE Energy Mobile app to prepare yourself – and your family – for Mother Nature's worst. The app is available for iOS and Android devices and allows you to quickly and easily report outages and downed wires, and get real-time outage restoration updates via emails, text messages or push notifications. Download for free at **dteenergy.com/mobile**.



App Store

Enhance account security with eBill Paperless Billing

Did you know eBill Paperless Billing delivers a safer, more convenient way to receive and pay your bill – directly to your inbox? When you sign up for eBill, you'll also receive quick, easy access to important account information – including your amount due and due date – without having to sign in, and you'll be able to pay your bill anywhere, anytime, through direct links in your statements. Enroll online at **dteenergy.com/eBill**.

Be clean power proud with **MIGreenPower**

Joining MIGreenPower supports the development of more wind and solar energy in Michigan, protecting the environment for future generations. Reducing your carbon footprint leads to a "greener" today and a cleaner tomorrow. Learn more at **dteenergy.com/migreenpower**.



Looking for ways to lower your energy bill?

You're not alone when it comes to finding ways to save on your energy bill. DTE Energy can help! Schedule a FREE DTE Home Energy Consultation. One of our energy experts will deliver a personalized overview of ways you can save, plus install FREE energy-saving products (up to \$400 value). Sign up today at **dteenergy.com/hec** or call **866.796.0512**.

See your home in a whole new light

Get the all new DTE Insight App and Energy Bridge today.*

Redesigned and full of new features, DTE Insight gives your home energy monitoring in a visually stunning, easy-to-use interface. Request the Energy Bridge in your Insight app and you'll see your energy use in real-time so you can easily make energy decisions in the moment.

The Energy Bridge is just \$0.99/month, plus we'll give you 6 months free! See how it works at **dteenergy.com/dteinsight**.

*Available to residential customers that have electric and both electric and gas service from DTE.



The power source balancing act

It's a principle that can be applied to many areas of life and business. Your diet. Your investment portfolio. Your exercise regimen. And yes, even at DTE as we work to determine the energy mix that will power Michigan's future. Read what DTE is doing to ensure reliable, affordable and cleaner power at **empoweringmichigan.com/ power-source**.

Regional Emission Comparisons

The MPSC has directed electric suppliers to report and compare the environmental and fuel mix characteristics of their electric supply against regional averages. Get more information at **dteenergy.com/environment**.

Fuel Source For the 12-month Period Jan. 2017 – Dec. 2017	DTE Electric Fuel Mix Used To Supply Electricity	Regional Average Fuel Mix Used to Generate Electricity (MI, IL, IN, OH and WI) (Issued November 29, 2017)
Coal	64.70%	48.752%
Nuclear	21.46%	26.841%
Gas	5.00%	17.003%
Oil	0.18%	0.419%
Hydroelectric	0.11%	0.907%
Renewable Fuels Total	8.55%	6.078%
Biofuel	0.07%	0.908%
Biomass	1.12%	0.523%
Solid Waste Incineration	0.40%	0.036%
Solar	0.18%	0.098%
Wind	6.75%	4.076%
Wood	0.03%	0.436%
Fossil Plant Emission or Nuclear Plant Waste in pounds per MWh Jan. 2017 - Dec. 2017	DTE Electric average per Megawatt-hour (MWh)	Regional average (per MWh) for Fossil/Nuclear Generation (MI, IL, IN, OH and WI)
Sulfur Dioxide	3.23 lb/MWh	3.72 lb/MWh
Carbon Dioxide	2,178.5 lb/MWh	1,999 lb/MWh
Nitrogen Oxides	1.44 lb/MWh	1.42 lb/MWh
High-Level Nuclear Waste	0.006115 lb/MWh	0.0083 lb/MWh

NOTE: Purchased electricity accounted for 18.83 percent of the electricity supplied by DTE Electric during the period. The regional average fuel mix is provided by the U.S. Energy Information Administration and is used as a proxy for the actual fuel mix of certain electricity purchased by DTE Electric because the actual fuel mix characteristics of that purchased electricity could not be discerned.

Falling natural gas prices bring savings for DTE customers

Natural gas bills are lighter for DTE customers this spring thanks to two consecutive cuts in the price of natural gas.

DTE customers saw prices decline by nearly 20 percent over the March 2017 price as the company reduced the Gas Cost Recovery (GCR) rate in both March and April this year, part of a



decade-long downward trend that has pushed total bills lower by 30 percent since 2008. The GCR represents the actual cost of the natural gas customers use, and makes up a portion of a customer's total monthly bill. DTE passes through the cost of natural gas without markup.

How do we keep creating savings for customers?

DTE purchases gas from across the United States and Canada during the summer months when prices and demand are lower. This gas is stored underground for future use, allowing DTE to manage the need for purchasing gas during the winter and to stabilize prices. Learn more at **dteenergy.com/price**.

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