

Natural Gas Safety Tips

Be Safe. Be Smart.

Natural gas leak signs:

- Presence of a rotten egg odor
- A blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in a wet area
- Discolored vegetation in an otherwise green area



What to do:

- Do not use any electrical devices or open flames
- Leave the area at once and go to a location where you no longer smell natural gas
- First call **911** and then DTE at **800.947.5000**

Steps to digging safely at home:

- Contact **MISS DIG** at 811 or www.missdig811.org at least 3 business days before digging
- Wait until flags have been placed to mark your utility lines
- Expose utility lines by hand-digging
- Leave flags in place until underground work is complete



Carbon monoxide (CO) awareness

What to know about CO:

- It is a colorless, odorless and tasteless gas that is hazardous and can be deadly
- Sources can include malfunctioning natural gas fireplaces and appliances
- Exposure symptoms are similar to a cold or flu including dizziness, headache, nausea and vomiting



If you suspect a CO problem:

- Immediately seek fresh air outside
- Obtain medical assistance, if necessary
- Call **911** immediately

Visit
dteenergy.com/gassafety
for more info

How we maintain a safe and reliable natural gas system for you

- DTE Energy inspects 300,000 natural gas meters and 10,000 pipelines each year to keep you safe.
- In 2019, we will upgrade nearly 200 miles of our infrastructure to ensure safe and reliable delivery of natural gas to customers
- We're upgrading and relocating meters outside of homes to improve safety and provide more convenient service
- We use a sophisticated electronic device inside of our pipelines to find and fix leaks, corrosion and other potential problems
- We monitor more than 4,000 points along our natural gas pipeline from our control room



DTE