

Make moving easier than ever

Provide your clients with the latest DTE Energy information

Whether your client is a new DTE customer or moving within our service territory, there's a few tips that you can share with them to make transferring their electric or natural gas service a seamless, hassle-free process.



1. Direct them to the DTE Energy Service Map.

We do not service the entire state and in some areas, we only offer electric or natural gas, so directing them to the service map will help them figure out who their utility provider is.



2. Instruct your home buyers to start, stop, or transfer their energy service all online.

Customers can modify their DTE service all online, without having to call Customer Service. Add dteenergy.com/service to your purchase agreements and closing documents.



3. Let new homeowners know they can start their service on their occupancy date.

The online service process allows customers to pick their start date ahead of time. Scheduling their service will ensure their utilities are on when they move-in.



4. Let sellers know they should stop their utility service on their move-out date.

Sellers can schedule their energy service end date at any time. Terminating the service ensures they are no longer paying for additional services on their account like interruptible air, interruptible heating, and outdoor protective lighting.

Visit dteenergy.com/realtor to stay up to date with all of the latest DTE information that will help you and your clients in the moving process.