

“How can I easily
manage my
DTE account?”



DTE

24/7 Account Access

At DTE Energy, we offer a variety of self-service options and methods to pay your bill that empower you to manage your account more conveniently than ever.

DTE Energy Mobile App

With the DTE Energy Mobile app, on-demand account access is always at your fingertips.

Some of DTE Energy Mobile's key features, which are available to you anywhere, anytime, include:

- Check your account status and pay your bill quickly and easily
- Make secure payments using your checking or savings account, debit or credit card
- Report outages; receive real-time outage updates
- View at-a-glance usage reports and bill comparisons



eBill Paperless Billing

eBill Paperless Billing allows you to make quick, convenient payments through direct links in your electronic statements, and delivers easy access to important information – including your amount due, due date and average daily usage – directly to your inbox. Enroll online at dteenergy.com/ebill.



dteenergy.com

Our website makes finding the information you need a quick and easy process. Delivering convenient, secure account access, real-time outage reporting and updates, and tips to help you save money, is your one-stop hub for important information on your account.

Flexible Billing and Payment Programs Tailored to Your Needs



Flexible Due Date

Flexible Due Date allows you to choose the bill due date that works best for you and your financial situation. If you have an advanced meter and you receive *electric* service or *electric and gas* service from DTE, you may be eligible to enroll. Visit dteenergy.com/flex for more info and to enroll online.

AutoPay

Never miss a payment again with AutoPay! By enrolling in this program, you'll simplify your monthly energy bill payment process; your amount due will be automatically withdrawn from the account associated with your preferred payment method on your due date. Enroll online at dteenergy.com/autopay.

BudgetWise Billing

This no-cost program minimizes spikes in your amount due during high-demand energy months and establishes a predictable monthly payment. Visit dteenergy.com/bwb to get an estimated monthly payment based on your actual bill history, and to enroll in BudgetWise Billing online.

Use DivDat Kiosks to Make Your DTE Energy Payments

Not only do the DivDat payment kiosks accept cash and your Visa®, MasterCard® and Discover® credit and debit cards, they eliminate unnecessary service charges, and they're conveniently located in your neighborhood.

Visit dtekiosk.com for additional info and kiosk locations.



DTE