

How energy efficient appliances can make your life easier

1 Time savings

Choose ENERGY STAR® and you'll spend less time washing! Energy efficient clothes washers have better spin cycles to remove more water and reduce drying time, plus greater tub capacity means you can wash fewer loads. Today's dishwashers have more advanced sprayer technology and sensors that detect how dirty your dishes are, reducing the need to pre-rinse.

2 Peace and quiet

Now you and your guests can enjoy the kitchen without noisy distractions! Efficient compressors and better insulation have greatly improved the energy performance of – and reduced noise created by – newer refrigerators. And since newer dishwashers' improved energy efficient motors also operate more quietly, you can be sure cleaning won't interfere with your conversations.

3 Performance and savings

Enjoy longer-lasting clothes and more dollars in your pocket! New washing machine technology is gentler on clothes, protecting fabrics from fraying and fading. Improved

moisture sensors on dryers also prevent excessive drying and clothes shrinkage.

Your improved cost savings doesn't have to stop at your laundry room. Did you know newer dishwashers can run "light wash" or "energy-saving" cycles when dishes are only slightly dirty? These cycles save energy by reducing operating time and water use, helping you put more money in your pocket *and* make a positive impact on the environment.

ENERGY STAR® appliances help save money on energy bills through superior designs that require less energy to get your dishes or clothes clean. Learn more at dteenergy.com/appliances.

Announcing our newest wind park

This spring, construction will begin on the Pine River Wind Park, DTE Energy's newest wind project. Located in Gratiot and Isabella Counties, the 161-megawatt park will be our largest and most cost-efficient wind project to date. When the park becomes operational at the end of 2018, its 65 wind turbines will produce enough clean energy to power nearly 60,000 homes!

Visit dteenergy.com/renew to learn more about our continued efforts to generate cleaner energy, and to make a positive impact on the environment.



Make every day Earth Day by enrolling in **MI GreenPower™**

While Earth Day is only observed once a year, our MI GreenPower program makes it easy for you to help protect the planet year-round. Joining MI GreenPower empowers you to attribute a percentage of your electricity use to support the development of local Michigan wind and solar projects, and in turn reduce your carbon footprint and environmental impact.

Visit dteenergy.com/migreenpower to enroll now!



Score a \$50 Rebate for recycling your fridge!

Are you planning on cleaning out your basement or garage this spring? If so – and you're not sure how to get rid of your old, energy guzzling refrigerator – we've got you covered! We'll give you a \$50 rebate to recycle it. To get started, just schedule an appointment and we'll come pick up your fridge at no cost. For additional savings, consider switching to an ENERGY STAR® model fridge; you could save up to \$180 in energy costs per year! If you have an air conditioner or dehumidifier you'd like to recycle, we'll give you an additional \$20 rebate.

Schedule an appointment online at dteenergy.com/recycle or call 866.796.0512.

Michigan Public Service Commission billing rule changes

The MPSC recently approved updated consumer standards and billing practices for electric and natural gas customers. The following information outlines substantial changes resulting from the implementation of these new rules.

Critical care shutoff protection – Utilities shall restore – or refrain from shutting off – service due to nonpayment if there is a critical care customer living in the home receiving service, and an interruption of service would be immediately life threatening. A critical care customer is somebody who requires home medical equipment or a life-support system and submits MPSC-approved medical certification forms documenting his/her continued status as a critical care customer. If a customer's status as a critical care customer ends, a customer/occupant in the household must notify the utility of the status change.

Occupancy rules – When an occupant resides with an account holder and there is a delinquent (utility) account that remains unpaid during shared residency, both the occupant and the account holder are equally responsible for the unpaid bill(s). Note: An "occupant" is an individual or entity other than the account holder who occupies – and receives utility service – at a premises. If an occupant wishes to continue service after an account holder has departed, he/she must contact the utility to establish a new account. Failure to do so could cause service to be shut off.

Deposit refunds and interest – The interest rate paid for deposits, billing errors and meter errors has been reduced from 7 percent to 5 percent. Deposit interest will be credited semi-annually to the accountholder who paid the deposit, or paid to the accountholder when a deposit is returned – whichever occurs first.

Learn more at dteenergy.com/billingrules.

Saving energy just got easier!

Interested in making your home more energy efficient? Schedule a no-cost Home Energy Consultation! When you do, one of our energy experts will deliver a personalized overview of ways you can save, plus install FREE energy-saving products (up to \$400 value).

Schedule an appointment online at dteenergy.com/hec or by calling 866.796.0512 (press 1).

